

The Webinar will begin promptly at 12pm

Due to the number of participants, you will be automatically placed on mute as you join to ensure good quality sound. If you would like to comment or ask a question, please use the “chat feature”

Send your questions to the host via the chat window in the Zoom meeting.

Q+A will open at the end of the presentation.

Follow-up questions?

Contact



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CONSENT MANAGEMENT- CONSENT TO SHARE SUBSTANCE USE DISORDER INFORMATION: A PROVIDER'S EXPERIENCE



PRESENTED BY:

Marsha Johnson, MSW, LCSW

Audrey Whetsell, MA, CPHIT, NCQA CCE

Zarfishan Zahid, MD

Corrine Jimenez

Friday,

August 12, 2022

12:00 pm – 1:00 pm EST

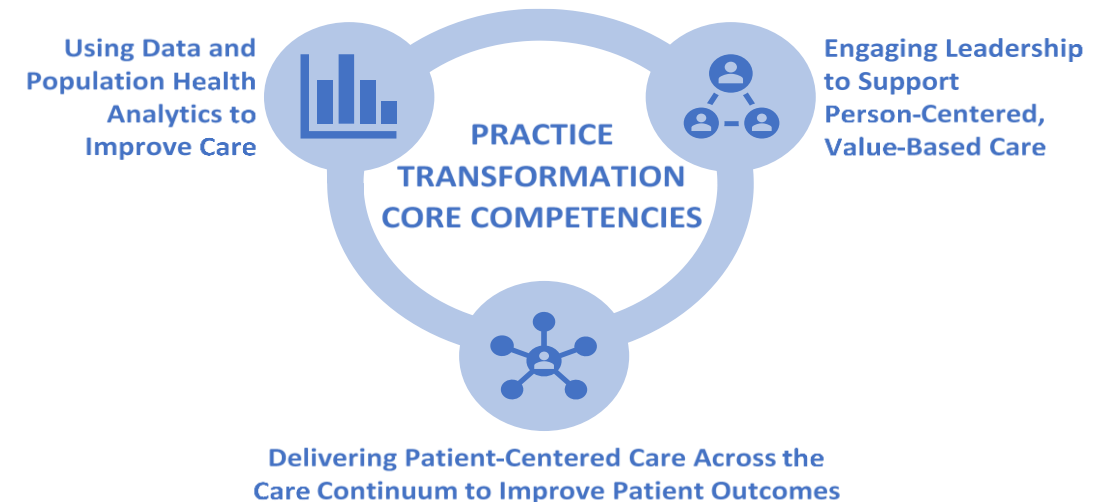
Integrated Care DC is managed by the DC Department of Health Care Finance (DHCF) in partnership with the DC Department of Behavioral Health (DBH). This project is supported by the Centers for Medicare and Medicaid Services (CMS) of the U.S. Department of Health and Human Services (HHS) as part of a financial assistance award totaling \$4,616,075.00 with 100 percent funded by CMS/HHS. The contents are those of the author(s) and do not necessarily represent the official views of, or an endorsement by, CMS/HHS, or the U.S. Government.

WHAT IS INTEGRATED CARE DC?



- >> Integrated Care DC is a five-year program aimed to enhance Medicaid providers' capacity and core competencies to deliver whole person care for physical, behavioral health, SUD and social needs of beneficiaries.
- >> Integrated Care DC is managed by the DC Department of Health Care Finance (DHCF) in partnership with the DC Department of Behavioral Health (DBH). Health Management Associates will provide the training and technical assistance.

The goal is to improve care and Medicaid beneficiary outcomes within three practice transformation core competencies:



- >> The program offers several components of coaching and training. Material is presented in various formats. The content is created and delivered by HMA subject matter experts with provider spotlights.
- >> All material is available on the project website: [Integratedcaredc.com](https://integratedcaredc.com)
- >> Educational credit is offered at no cost to attendees for select elements.



>> Are you receiving our Integrated Care DC Newsletters?

Check your inbox at the beginning of the month for the Monthly Newsletter and around the 15th for the Mid-Month Update.



>> Got ideas?

Take this short survey to share suggestions and requests for trainings.

<https://www.integratedcaredc.com/survey/>



PRESENTERS



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Faculty	Elizabeth Wolff, MD, MPA CME Reviewer	Muriel Kramer, LCSW CE Reviewer	Marsha Johnson, MSW, LCSW Presenter	Audrey Whetsell, MA, CPHIT, NCQA CCE Presenter	Zarfishan Zahid, MD Presenter	Corrine Jimenez Presenter
Company	No financial disclosures	No financial disclosures	No financial disclosures	No financial disclosures	No financial disclosures	No financial disclosures
Nature of relationship	N/A	N/A	N/A	N/A	N/A	N/A

HMA discloses all relevant financial relationships with companies whose primary business is producing, marketing, selling, re-selling, or distributing health care products used by or on patients.

- ❖ Health Management Associates, #1780, is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved as ACE providers. State and provincial regulatory boards have the final authority to determine whether an individual course may be accepted for continuing education credit. Health Management Associates maintains responsibility for this course. ACE provider approval period: 09/22/2021 – 09/22/2022. Social workers completing this course receive 1 continuing education credits.
- ❖ To earn CE credit, social workers must log in at the scheduled time, attend the entire course and complete an online course evaluation. To verify your attendance, please be sure to log in from an individual account and link your participant ID to your audio.
- ❖ Application for CME credit has been filed with the American Academy of Family Physicians. This session is approved by AAFP for up to 1 AMA Level 1 CME credit.
- ❖ **If you would like to receive CE/CME credit, the online evaluation will need to be completed.** You will receive a link to the evaluation shortly after this webinar.
- ❖ Certificates of completion will be emailed within 10-12 business days of course completion.

Consent Management- Consent to Share Substance Use Disorder Information: A Provider's Experience

- >> Welcome and Program Announcements
- >> Consent Management Tool Overview
- >> Lessons Learned from Medical Home Development Group Pilot
- >> Consent Management Tool in Action
- >> Closing Remarks/Q&A

OBJECTIVES

1. Demonstrate the key features and functionality of the Consent Management tool developed by CRISP DC and how it addresses prior barriers to obtaining consent and sharing SUD treatment information
2. Describe the Consent Management Pilot
3. Outline a Provider's experience implementing the Consent Management tool during the pilot
4. Discuss successes, challenges and key considerations or best practices in piloting the Consent Management tool



Image permitted by DC Department of Health Care Finance



Consent Management Tool to Share Substance Use Disorder Information

August 12, 2022



CRISP DC Consent Tool – Released July 1, 2022

- Developed in partnership with DHCF as a comprehensive, consent management solution to enable the compliant electronic exchange of patients' behavioral health information, including substance use disorder (SUD) data protected by 42 CFR Part 2, through the District of Columbia Health Information Exchange (DC HIE).
- Patients may elect to share either all their SUD treatment information or only their care team's contact information with other members of the patient's care team through the DC HIE.
- CRISP DC has developed registration processes for patients to submit their consent during in-person appointments, as well as in advance of telehealth visits with an additional SUD form available as a PDF.

To learn more about the tool, and access educational materials, please visit:

<https://crispdc.org/consent/>



Next Steps with SUD Data Sharing

- CRISP DC has created a sensitive document repository and is ready for organizations to begin sending sensitive clinical care documents (CCDs) to the HIE
 - If your organization is providing Part 2 services and would like to contribute clinical data to CRISP, please get in touch via corrine.jimenez@crisphealth.org!
- For organizations who provide hybrid services, CRISP DC is currently scoping out the development for parsing Part 2 data sent via CCDs from these organizations



Pilot Group Results

- Pilot began April 2021, concluded June 2022
- **317** consents were registered across five organizations:
 - *MBI Health Services*
 - *RAP, Inc. (Regional Addiction Prevention)*
 - *Unity Health Care*
 - *McClendon Center*
 - *Medical Home Development Group*
- **More than 98%** of patients elected to share all their SUD treatment info
 - *(311 patients)*
- **Less than 2%** of patients chose to only share their care team's contact information
 - *(6 patients)*

To learn more about the tool, and access educational materials, please visit:

<https://crispdc.org/consent/>



Pilot Group Focus: MHDG's Approach

- Of the pilot organizations, MHDG had a much higher consent capture rate than other participants
- From a total of 317 consents captured from April 2021 to June 2022, MHDG was responsible for registering ~97% of those
- MHDG incorporated tablets during their intake process, which helped streamlined the registration workflow with patients
- Greatest success was likely due to MHDG having peers working at their organization



To learn more about the tool, and access educational materials, please visit:
<https://crispdc.org/consent/>

LESSONS LEARNED FROM THE MEDICAL HOME DEVELOPMENT GROUP PILOT

INTRODUCTION TO MEDICAL HOME DEVELOPMENT GROUP



2112 F St NW, Suite 504



- Primary Care
- MAT
 - Suboxone
 - Vivitrol® (naltrexone)
 - Methadone
- My Health GPS Provider
- Narcan® (naloxone) Distribution Site
- COVID Vaccination Site

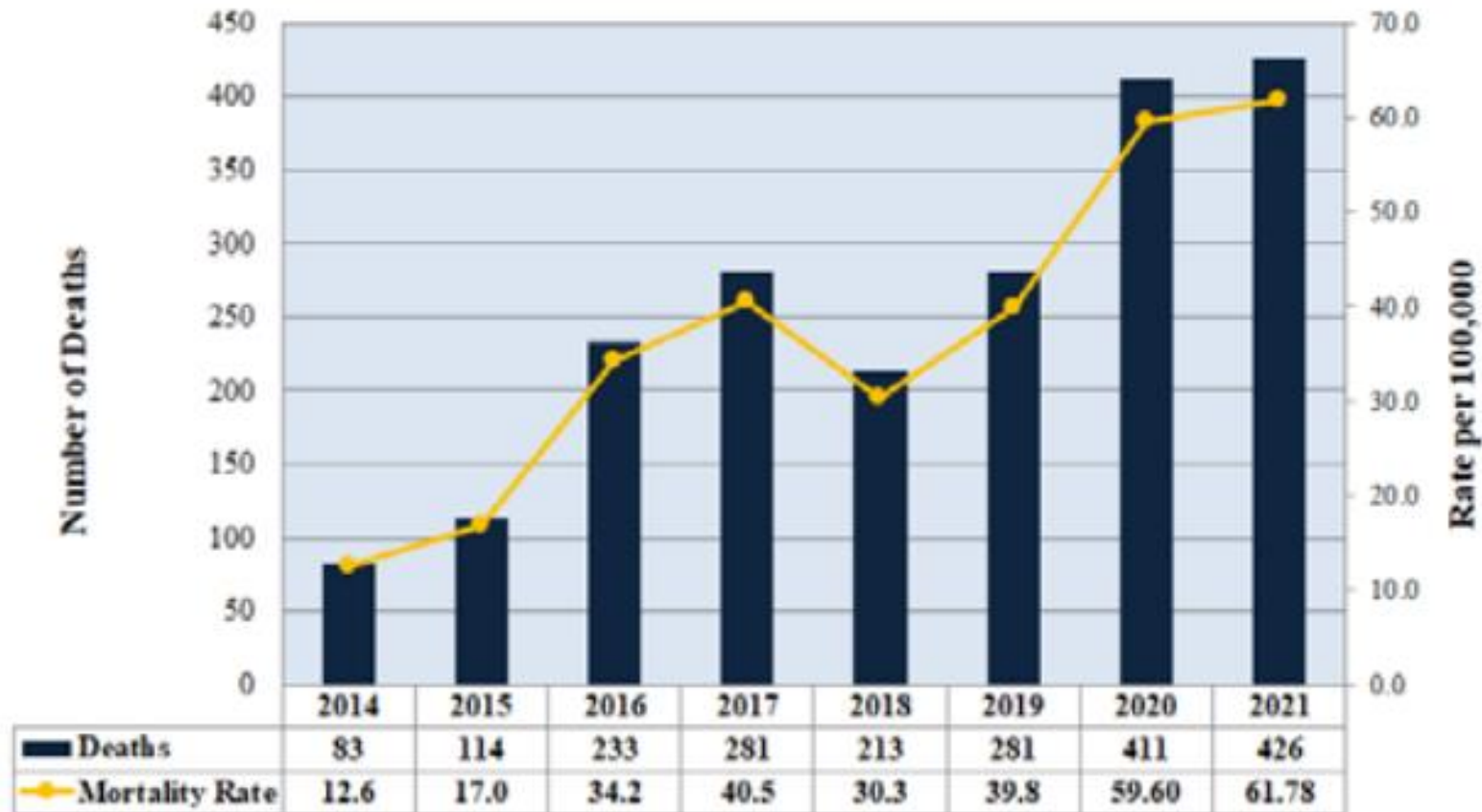


4228 Wisconsin Ave NW

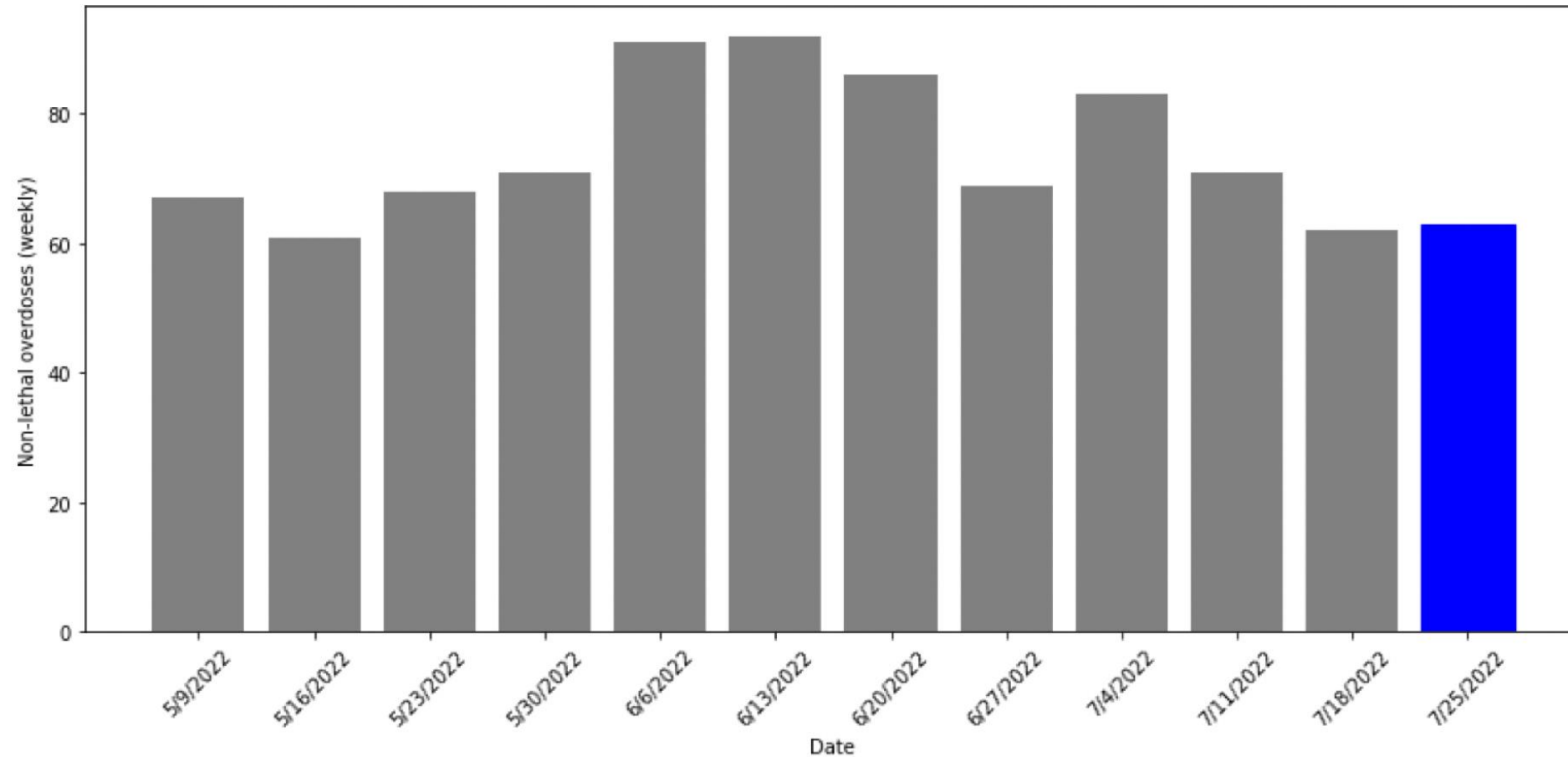


NUMBER AND RATE OF OPIOID OVERDOSES IN THE DISTRICT

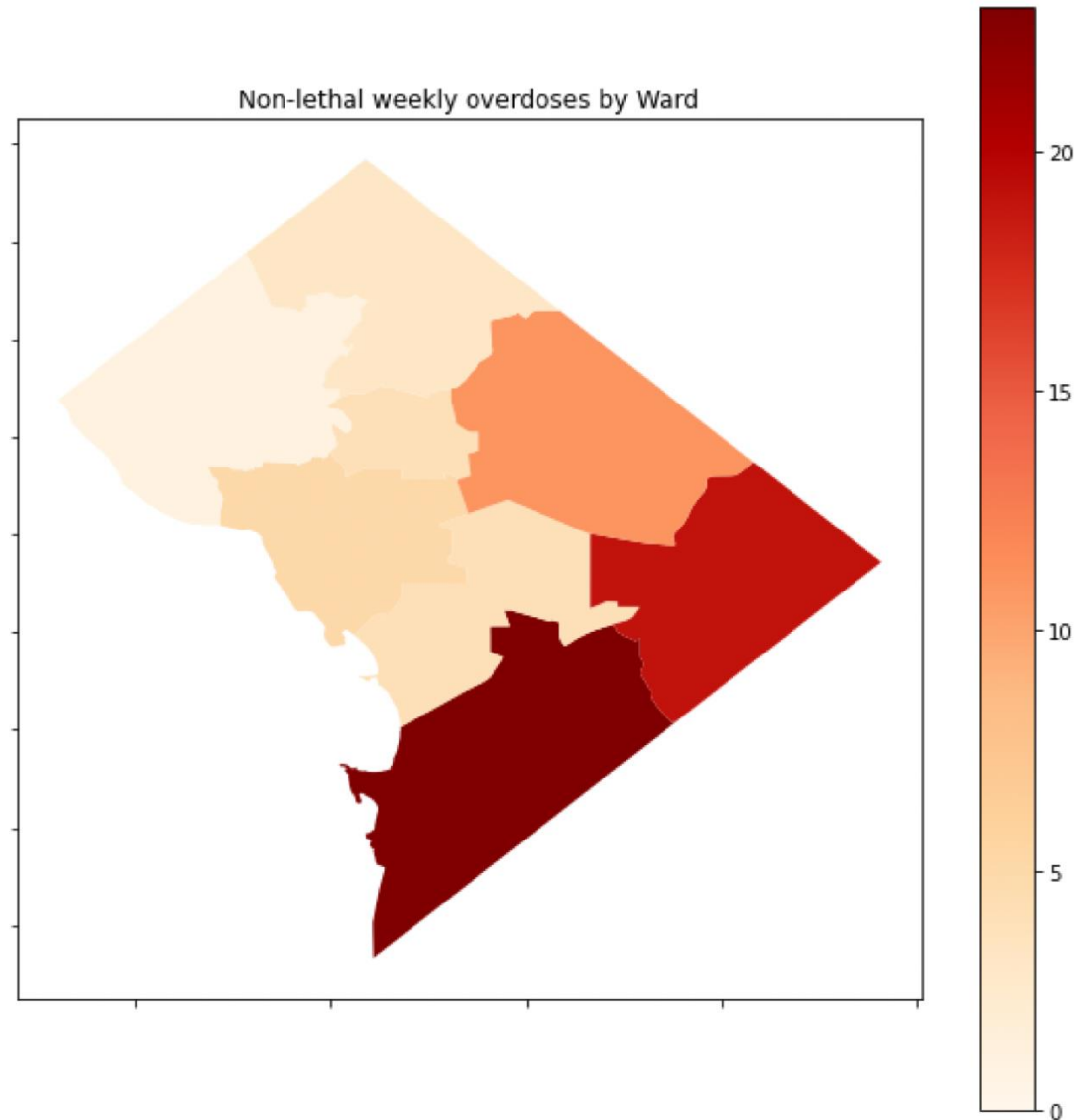
Fig. 1(a) Number and Rate of OCME Cases by Year, 2014-2021



NON-LETHAL OVERDOSE IN THE DISTRICT

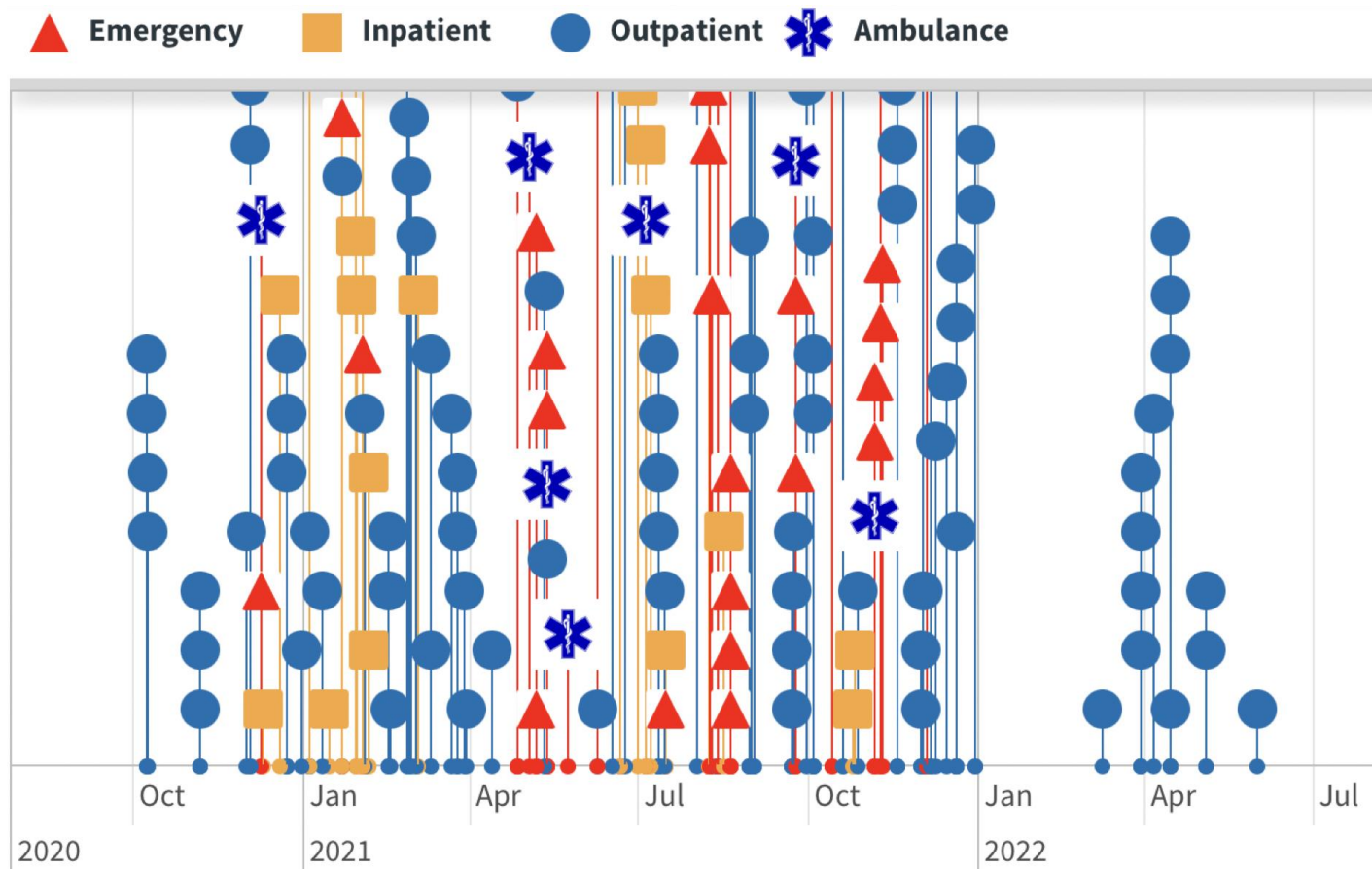


HMA



CASE SCENARIO

67-year-old male with diabetes mellitus type 2 , hypertension, hyperlipidemia, major depressive disorder, anxiety disorder, insomnia, post traumatic stress disorder, bipolar, opioid use disorder (heroin) presents for detoxification services. Patient is complaining of withdrawal symptoms of nausea, vomiting, and abdominal pain. Patient admits to using about \$30-\$40 worth of heroin daily; using for the last 30 years.



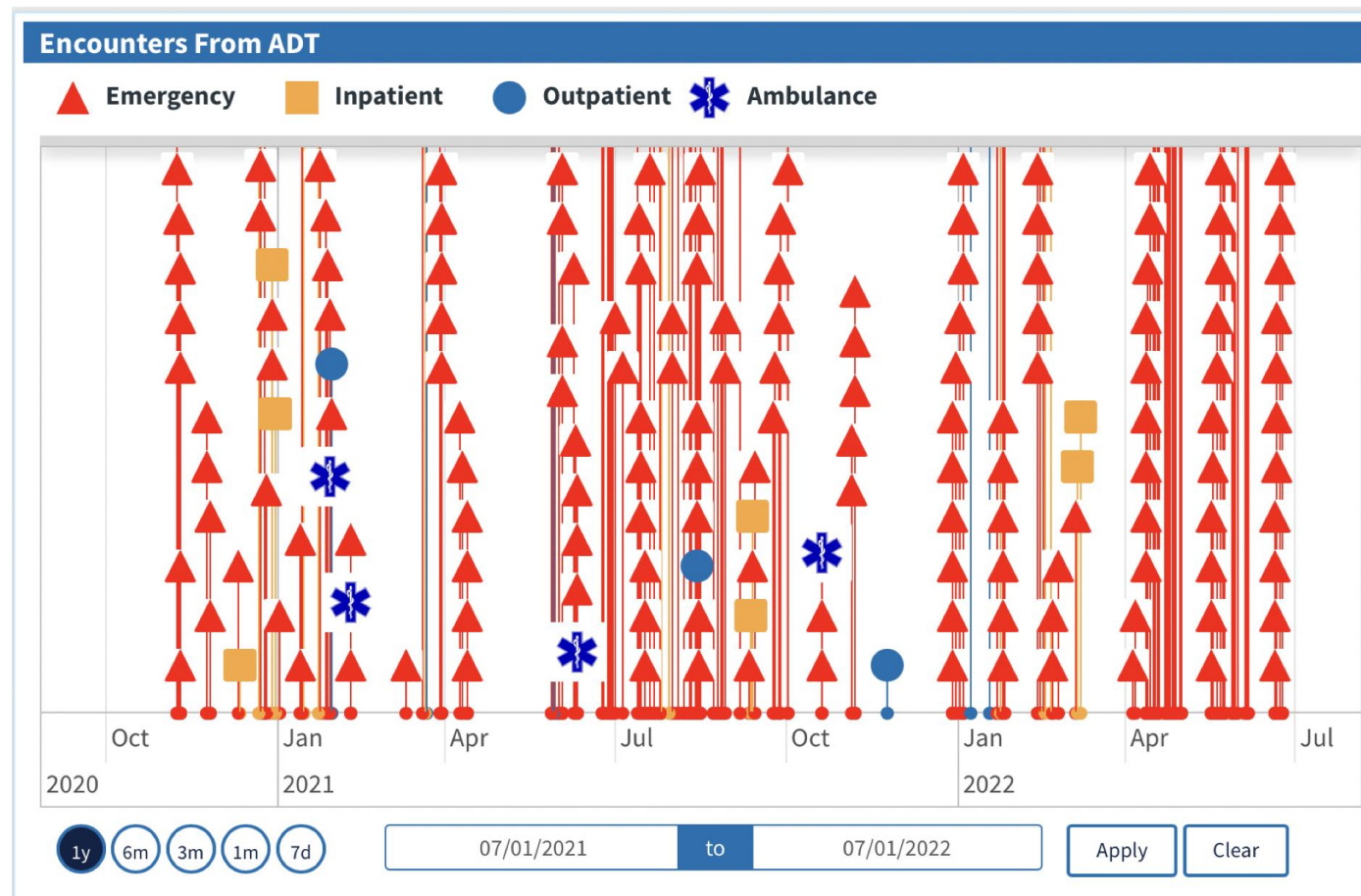
CONSENTING WORKFLOW

- All hands-on deck
 - Providers
 - Medical Assistants
 - Peer Recovery Coaches
- Technology
 - EHR
 - CRISP
 - Tigertext
 - Tablets
- Patient Education



CASE SCENARIO #2

65-year-old male with hypertension, hyperlipidemia, asthma, gastroesophageal reflux disease, major depressive disorder, bipolar disorder, seizure disorder, and substance use disorder presents for detoxification services. Patient reports drinking 6 (24 ounce) beers and using \$50 worth of heroin daily. Also endorses smoking between \$800-\$900 worth of crack cocaine mostly on weekends. Patient was recently seen in the ER due to chest, abdominal, and back pain.



CASE SCENARIO #2



Assessment and Plan

ID	Date	Data Source	Alert
University of Maryland Capital Regional Medical Center-10020339	06/24/2022	University of Maryland Capital Regional Medical Center	dischargeDisposition: HOME, SELF C diagnosisCode: R07.9 diagnosisCodeText: Chest pain, unspecified diagnosisDescription: Chest pain, unspecified Date: 2022-06-24T12:18:09.000-04:00 eventType: Emergency Discharge
University of Maryland Medical System (Epic)-5223094	06/24/2022	University of Maryland Medical System (Epic)	dischargeDisposition: LWAT Date: 2022-06-23T23:51:47.000-04:00 eventType: Emergency Discharge
University of Maryland Capital Regional Medical Center-10020339	06/23/2022	University of Maryland Capital Regional Medical Center	diagnosisCodeText: ABDOMINAL ,PAIN, CHEST PAIN, FEVER, DIZZINESS diagnosisDescription: ABDOMINAL ,PAIN, CHEST PAIN, FEVER, DIZZINESS Date: 2022-06-23T18:54:45.000-04:00 eventType: Emergency Registration
University of Maryland Medical System (Epic)-5223094	06/23/2022	University of Maryland Medical System (Epic)	Date: 2022-06-23T18:54:43.000-04:00 eventType: Emergency Registration
George Washington University Hospital-3476469	06/22/2022	George Washington University Hospital	Date: 2022-06-21T23:15:00.000-04:00 eventType: Emergency Registration
George Washington University Hospital-3476469	06/22/2022	George Washington University Hospital	dischargeDisposition: A Date: 2022-06-21T23:15:00.000-04:00 eventType: Emergency Discharge
Howard University Hospital-984944	06/21/2022	Howard University Hospital	admitReason: VOMITING, UNABLE TO EAT AND CONSTIPATION Date: 2022-06-17T23:10:00.000-04:00 eventType: Emergency Registration
Howard University Hospital-984944	05/18/2022	Howard University Hospital	admitReason: STOMACH PAIN dischargeDisposition: AHR Date: 2022-05-01T22:46:00.000-04:00 eventType: Emergency Admission
Howard University Hospital-984944	05/02/2022	Howard University Hospital	admitReason: CHEST PAIN dischargeDisposition: AHR Date: 2022-05-01T22:46:00.000-04:00 eventType: Emergency Admission
Howard University Hospital-984944	05/02/2022	Howard University Hospital	admitReason: DIZZINESS VOMITING ABDPAIN dischargeDisposition: AHR Date: 2022-05-01T22:42:00.000-04:00 eventType: Emergency Admission
Howard University Hospital-984944	05/01/2022	Howard University Hospital	admitReason: DIZZINESS VOMITING ABDPAIN dischargeDisposition: AHR Date: 2022-04-30T21:21:00.000-04:00 eventType: Emergency Registration
MedStar Washington Hospital Center-2469600	04/28/2022	MedStar Washington Hospital Center	admitReason: CP dischargeDisposition: Disch to home or self care. Date: 2022-04-28T06:43:00.000-04:00 eventType: Emergency Registration
United Medical Center-M00846230	04/27/2022	United Medical Center	admitReason: CHEST STOMACH PAIN dischargeDisposition: HO Date: 2022-04-27T07:10:00.000-04:00 eventType: Emergency Discharge
United Medical Center-M00846230	04/27/2022	United Medical Center	admitReason: CHEST STOMACH PAIN Date: 2022-04-26T21:05:00.000-04:00 eventType: Emergency Registration
Howard University Hospital-984944	04/23/2022	Howard University Hospital	admitReason: CHEST PAIN Date: 2022-04-23T07:02:00.000-04:00 eventType: Emergency Admission
Howard University Hospital-984944	04/23/2022	Howard University Hospital	admitReason: CHEST PAIN Date: 2022-04-23T07:01:00.000-04:00 eventType: Emergency Admission
MedStar Washington Hospital Center-2469600	04/23/2022	MedStar Washington Hospital Center	admitReason: STOMACH PAIN CP dischargeDisposition: AWOL Date: 2022-04-23T03:26:00.000-04:00 eventType: Emergency Registration
Howard University Hospital-984944	04/23/2022	Howard University Hospital	admitReason: CHEST PAIN Date: 2022-04-22T22:35:00.000-04:00 eventType: Emergency Registration
Howard University Hospital-984944	04/23/2022	Howard University Hospital	admitReason: CHEST PAIN dischargeDisposition: AHR Date: 2022-04-22T22:35:00.000-04:00 eventType: Emergency Registration
MedStar Washington Hospital Center-2469600	04/19/2022	MedStar Washington Hospital Center	admitReason: WEAK HEADACHE FALL LOC dischargeDisposition: AWOL Date: 2022-04-19T03:06:00.000-04:00 eventType: Emergency Registration
George Washington University Hospital-3476469	04/18/2022	George Washington University Hospital	Date: 2022-04-18T00:07:00.000-04:00 eventType: Emergency Registration
George Washington University Hospital-3476469	04/18/2022	George Washington University Hospital	dischargeDisposition: A Date: 2022-04-18T00:07:00.000-04:00 eventType: Emergency Discharge

CASE SCENARIO #3



53-year-old female with opioid use disorder and bipolar disorder presents for detoxification services. Patient states "I messed up again." Patient admits to using \$60-\$100 worth of heroin daily.



Type	Description
Medical History	Opiate dependence on MAT
Medical History	History of CVA x 3
Medical History	Mood disorder NOS - sees outside provider
Surgical History	No know Surgical history

CASE SCENARIO #3

Assessment and Plan

HMA



ID	Date	Data Source	Alert
Howard University Hospital-679737	04/22/2022	Howard University Hospital	admitReason: OVERDOSE Date: 2022-04-22T19:13:00.000-04:00 eventType: Emergency Admission
Howard University Hospital-679737	04/22/2022	Howard University Hospital	admitReason: OVERDOSE Date: 2022-04-22T18:47:00.000-04:00 eventType: Emergency Admission
Howard University Hospital-679737	04/22/2022	Howard University Hospital	admitReason: OVERDOSE Date: 2022-04-22T18:17:00.000-04:00 eventType: Emergency Registration
Howard University Hospital-679737	04/23/2022	Howard University Hospital	admitReason: OVERDOSE dischargeDisposition: AHR Date: 2022-04-22T18:17:00.000-04:00 eventType: Emergency Registration
Holy Cross Hospital-111942556	04/19/2022	Holy Cross Hospital	admitReason: Poisoning by unspecified drugs, medicaments and biological substances, accidental (unintentional), initial encounter dischargeDisposition: HOME diagnosisCode: T50.901A diagnosisCodeText: Poisoning by unspecified drugs, medicaments and biological substances, accidental (unintentional), initial encounter diagnosisDescription: Poisoning by unspecified drugs, medicaments and biological substances, accidental (unintentional), initial encounter Date: 2022-04-19T18:13:54.000-04:00 eventType: Emergency Discharge
Holy Cross Hospital-111942556	04/19/2022	Holy Cross Hospital	admitReason: Overdose diagnosisCodeText: Overdose diagnosisDescription: Overdose Date: 2022-04-19T15:40:35.000-04:00 eventType: Emergency Admission
Holy Cross Hospital-111942556	04/19/2022	Holy Cross Hospital	admitReason: Overdose diagnosisCodeText: Overdose diagnosisDescription: Overdose Date: 2022-04-19T15:37:02.000-04:00 eventType: Emergency Registration
MedStar Washington Hospital Center-1295133	04/09/2022	MedStar Washington Hospital Center	admitReason: RT SIDE OF BODY PAIN dischargeDisposition: ER-Left without being seen. Date: 2022-04-09T04:00:00.000-04:00 eventType: Emergency Registration
Howard University Hospital-679737	01/04/2022	Howard University Hospital	admitReason: FOUND OUT IN THE COLD dischargeDisposition: AHR Date: 2022-01-03T23:47:00.000-05:00 eventType: Emergency Registration
Howard University Hospital-679737	12/05/2021	Howard University Hospital	admitReason: PSYCH EVAL Date: 2021-12-05 03:49:00 eventType: Emergency Admission
Howard University Hospital-679737	12/05/2021	Howard University Hospital	admitReason: PSYCH EVAL Date: 2021-12-05 03:49:00 eventType: Emergency Admission
Howard University Hospital-679737	12/05/2021	Howard University Hospital	admitReason: PSYCH EVAL Date: 2021-12-05 01:30:00 eventType: Emergency Registration
Howard University Hospital-679737	12/05/2021	Howard University Hospital	admitReason: PSYCH EVAL dischargeDisposition: AHR Date: 2021-12-05 01:30:00 eventType: Emergency Registration
MedStar Washington Hospital Center-1295133	11/27/2021	MedStar Washington Hospital Center	admitReason: MENTAL HEALTH EVAL dischargeDisposition: Disch to home or self care. Date: 2021-11-27T11:19:00.000-05:00 eventType: Emergency Registration
MedStar Washington Hospital Center-1295133	11/20/2021	MedStar Washington Hospital Center	admitReason: DEPRESSION dischargeDisposition: Disch to home or self care. Date: 2021-11-20T18:06:00.000-05:00 eventType: Emergency Registration
Howard University Hospital-679737	11/20/2021	Howard University Hospital	admitReason: OVERDOSE Date: 2021-11-19 22:49:00 eventType: Emergency Registration
Howard University Hospital-679737	11/20/2021	Howard University Hospital	admitReason: OVERDOSE dischargeDisposition: AHR Date: 2021-11-19 22:49:00 eventType: Emergency Registration
Howard University Hospital-679737	11/19/2021	Howard University Hospital	admitReason: OVERDOSE Date: 2021-11-18 21:33:00 eventType: Emergency Admission
Howard University Hospital-679737	11/19/2021	Howard University Hospital	admitReason: OVERDOSE Date: 2021-11-18 21:14:00 eventType: Emergency Registration
Howard University Hospital-679737	11/19/2021	Howard University Hospital	admitReason: OVERDOSE dischargeDisposition: AHR Date: 2021-11-18 21:14:00 eventType: Emergency Registration
MedStar Washington Hospital Center-1295133	11/15/2021	MedStar Washington Hospital Center	admitReason: MENTAL HEALTH EVAL dischargeDisposition: Disch to home or self care. Date: 2021-11-15T13:09:00.000-05:00 eventType: Inpatient Discharge
MedStar Washington Hospital Center-1295133	11/13/2021	MedStar Washington Hospital Center	admitReason: MENTAL HEALTH EVAL Date: 2021-11-12T21:22:00.000-05:00 eventType: Inpatient Admission
MedStar Washington Hospital Center-1295133	11/09/2021	MedStar Washington Hospital Center	admitReason: DEPRESSED dischargeDisposition: Left against Medical Advice Date: 2021-11-08T19:49:00.000-05:00 eventType: Emergency Registration
Howard University Hospital-679737	10/10/2021	Howard University Hospital	admitReason: OD Date: 2021-10-10 17:05:00 eventType: Emergency Admission
Howard University Hospital-679737	10/10/2021	Howard University Hospital	admitReason: OD Date: 2021-10-10 16:47:00 eventType: Emergency Admission



Image Source:

<https://www.linkedin.com/pulse/cooperation-competition-how-medical-networks-ensure-longevity-adams/x>

https://www.azahcccs.gov/Resources/Downloads/HousingWaiverRequest/AHCCCS-1115_HousingWaiverAmendment_TI_2.0Public_Forum_Presentation_nonTribal.pdf



Live Example of Consent Tool

We will now show you how to access the consent tool from the DC Portal and register a patient's consent to share their SUD data.

For additional training materials, please visit
<https://crispdc.org/consent/>





For CRISP DC related inquiries please contact outreach at dcoutreach@crisphealth.org.

For support contact support@crisphealth.org or call 833.580.4646.

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Q&A

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- >> 2021 CRISPDC. (2022, August 1). *Consent tool*. CRISP DC. Retrieved August 1, 2022, from <https://crispdc.org/consent/>
- >> GOVERNMENT OF THE DISTRICT OF COLUMBIA OFFICE OF THE CHIEF MEDICAL EXAMINER. (2022, June 17). *Opioid-related Fatal Overdoses: January 1, 2017 to March 31, 2022*. ocme.dc.gov. Retrieved August 1, 2022, from <https://ocme.dc.gov/>
- >> Turley, B. (n.d.). Non-Lethal Overdose in the District. Washington, D.C.; DC Department of Health.

- >> Please complete the online evaluation! **If you would like to receive CE or CME credit, the evaluation will need to be completed.** You will receive a link to the evaluation shortly after this webinar.

- >> The webinar recording will be available within a few days at:
<https://www.integratedcaredc.com/learning/>

- >> **Upcoming Webinar:**
 - >> *Consent Management Series 3: Consent to Share Substance Use Disorder Information: Office Hours, August 30, 1:00 – 2:00 pm EST*

- >> For more information about Integrated Care DC, please visit:
<https://www.integratedcaredc.com/>